



ColdStar International, Inc. Statement Regarding COVID-19

March 25, 2020

Dear Valued Customer and Supply Chain Partners:

According to the MEMORANDUM ON IDENTIFICATION OF ESSENTIAL CRITICAL INFRASTRUCTURE WORKERS DURING COVID-19 RESPONSE released by the Cybersecurity and Infrastructure Security Agency (CISA) on March 19, 2020, ColdStar International is a manufacturer of medical supplies.

Therefore, ColdStar International, Inc. will continue to remain open during the duration of the pandemic with limited staff. We will continue to manufacture and ship all your hot/cold therapy needs and continue to order raw material and supplies as needed.

We have made every attempt to follow the CDC guidelines, Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 (COVID-19) released March 21, 2020.

Our onsite, occupational registered nurse is assessing and educating our employees daily.

Thank you,

ColdStar International Management